

March 18, 2020

We at Black Goose Chimney & Duct want to thank you for the trust you have placed in our company and the services we provide. We consider it an honor to work for you and we don't take this relationship lightly.

The recent events and mandates our community and nation are facing have not been seen by most of us in our lifetimes and are causing a lot of fear and concern.

We want you to know that Black Goose Chimney & Duct is committed to the safety and well-being of our customers and our employees. We have proactively put new systems in place to ensure the health and safety of your family and our team and during these challenging times.

-First, if our employees are sick or not feeling well or have sick family members, they will be required to stay home.

-When our techs arrive at your home, they will greet you but not shake your hand.

-We have installed portable hand washing systems on each of our trucks and our techs will be washing their hands frequently and wearing protective gloves.

-We will continue to follow the recommendations and mandates that are put in place concerning person to person contact.

We know many of you will be spending more time at home in the coming weeks. We want you to enjoy the peace of mind you get from keeping your heating system and chimney at their peak level of safety and efficiency.

As more families stay home and use their fireplaces and appliances, we will be doing our part to prevent disruptions in service while protecting you and your family.

Thank you for the trust and confidence you have placed in Black Goose Chimney & Duct over the 36 years. We look forward to serving you soon.

Be Warm, Be Safe, and Breathe Easy with Black Goose.

Jim Suttie
President